



Website Design and Support Services

RFP #2023-04

ADDENDUM #3

August 30, 2022

Email Questions Received (2):

1. How many staff members currently make changes to the CHO website & will require training?
 - a. There are 2 employees that currently make changes to the website. We anticipate that we will have 3-5 employees on our web team.
2. Other than the Arrival/Departure data, are there other 3rd party integrations and if so, please provide details for each integration.
 - a. We do not anticipate any 3rd party integrations at this time but will be open to new integrations as the new website is designed.
3. Looking at the current site it appears for the flight status you are iframing that information in for your users, is that your expectation on the new site as well?
 - a. We will continue to provide a flight status on the new site.
4. Is there a defined budget for the website redesign?
 - a. Our budget is not established at this time. We anticipate creating a budget during the design process
5. What is most important to the CHO Administration when working with a partner on a website redesign?
 - a. We anticipate a good working relationship with an experienced partner that can guide us during the redesign process
6. Do you have access to website analytics on your current site to see where users are going on the current site?
 - a. This is typically requested when needed, daily access would be very helpful.
7. How will you define success for the new website?
 - a. Our goal is for a fresh design that offers the same level of information. We want easy access for our users.